



Korean Ladder Study Note

인증번호가 안 와요 / 다시 보내 주세요

Asking About a Verification Code

Level	Topic	Focus
A1 · Beginner TOPIK 1	Conversation Phone & Online	인증번호가 안 와요 / 다시 보내 주세요 Asking About a Verification Code

Study Links

Open this lesson on Korean Ladder

<https://www.koreanladder.com/lesson.html?id=KOR-A1-CONV-PHN-008>

Watch the full video on YouTube

<https://www.youtube.com/watch?v=V5uG6P9bz6c>

Visit koreanladder.com for all free lessons

<https://www.koreanladder.com>

Core Idea

I entered my number and waited, but nothing arrived. How do I tell support, “The verification code isn't coming”?

한국어로는 “인증번호가 안 와요”라고 해요. It means, “The verification code isn't coming.”

인증번호는 verification code예요. 인증 means verification, and 번호 means number.

오늘의 핵심은 세 가지예요. 문제가 있고, 다시 요청하고, 전화번호를 확인해요. Today you'll report the problem, request another code, and confirm the phone number.

Conversation Snapshot

Speaker	Korean	Meaning
Hana	전화번호 끝자리가 오육칠팔 맞나요? —	Are the last four digits of the phone number 5678?
Junho	네, 맞아요. 그런데 인증번호가 안 와요. —	Yes, that's correct. But the verification code isn't coming.



Speaker	Korean	Meaning
Hana	다시 보내 드릴까요? —	Shall I send it again for you?
Junho	네, 다시 보내 주세요. —	Yes, please send it again.

Vocabulary & Useful Expressions

Word	Meaning	Example
인증번호가 안 와요 injeungbeonhoga an wayo	The verification code isn't coming.	한국어로는 “인증번호가 안 와요”라고 해요. It means, “The verification code isn't coming.”
인증번호 injeungbeonho	verification code	인증번호는 verification code예요. 인증 means verification, and 번호 means number.
안 + 와요 → 안 와요 —	not + comes → does not come	여기서 “안”은 not이라는 뜻이에요. It comes before the verb, so 안 와요 means “doesn't come” or “isn't coming.”
다시 보내 주세요 dasi bonae juseyo	Please send it again.	두 번째 표현은 “다시 보내 주세요”예요. It means, “Please send it again.”
다시 + 보내 주세요 —	again + please send	“다시”는 again이고, “보내 주세요”는 please send예요. 주세요 makes the request polite.
문자가 안 왔어요 munjaga an wasseoyo	The text message didn't arrive.	문자 자체를 말할 수도 있어요. “문자가 안 왔어요” means, “The text message didn't arrive.”
인증번호를 다시 보내 주세요 —	Please send the verification code again.	그리고 정중하게 “인증번호를 다시 보내 주세요”라고 요청할 수 있어요. You can politely ask, “Please send the verification code again.”
안 와요 —	isn't coming	시간의 차이도 알아둘게요. “안 와요” is for a code that is not coming now, while you are still waiting.



Grammar / Structure Notes

인증번호가 안 와요

인증번호가 안 와요 — The verification code isn't coming.

Use this while you are still waiting.

인증번호

인증번호 — verification code

인증 = verification · 번호 = number

안 와요 → 다시 보내 주세요 → 맞나요?

안 와요 → 다시 보내 주세요 → 맞나요? — It isn't coming → Please send it again → Is it correct?

A simple three-step phone support pattern

인증번호가 안 와요

인증번호 + 가 + 안 + 와요 — The verification code isn't coming.

첫 번째 표현은 “인증번호가 안 와요”예요. The code is not arriving.

안 + 와요 → 안 와요

안 + 와요 → 안 와요 — not + comes → does not come

Put 안 before the verb.

Pronunciation Loop

Phrase	How to practice
인증번호가 안 와요	injeungbeonhoga an wayo
안 와요	an wayo
다시 보내 주세요	dasi bonae juseyo
다시 보내 주세요.	A calm ending sounds clear and polite.
전화번호가 맞나요?	jeonhwabeonhoga mannayo?

Self-Check

- 1 Say 인증번호가 안 와요 / 다시 보내 주세요 three times: slow, natural, then inside a short sentence.
- 2 Write one original sentence that was not in the video.
- 3 Rewatch the YouTube lesson and pause when the same pattern appears.



Related / Subsequent Studies

Lesson	Why study it next	Link
문자 보냈어요 Following Up After You Send a Text	A1 Conversation: compare 문자 보냈어요 with this lesson so the boundary becomes clearer.	Open lesson https://www.koreanladder.com/lesson.html?id=KOR-A1-CONV-PHN-004
배터리가 없어요 / 충전해야 해요 When Your Phone Dies Mid-Day	A1 Conversation: compare 배터리가 없어요 / 충전해야 해요 with this lesson so the boundary becomes clearer.	Open lesson https://www.koreanladder.com/lesson.html?id=KOR-A1-CONV-PHN-007
스피커폰으로 들을게요 / 이어폰 낄게요 Managing Call Audio as a Beginner	A1 Conversation: compare 스피커폰으로 들을게요 / 이어폰 낄게요 with this lesson so the boundary becomes clearer.	Open lesson https://www.koreanladder.com/lesson.html?id=KOR-A1-CONV-PHN-006
여보세요 Answering a Phone Call for the First Time	A1 Conversation: compare 여보세요 with this lesson so the boundary becomes clearer.	Open lesson https://www.koreanladder.com/lesson.html?id=KOR-A1-CONV-PHN-003

My Notes

Your ladder to fluent Korean. This PDF, the website, and the video lessons are free for personal study.