



Korean Ladder Study Note

뭐 드릴까요

The Honorifics Staff Use on You

Level	Topic	Focus
A1 · Beginner TOPIK 1	Honorifics Subject Honorifics	뭐 드릴까요 The Honorifics Staff Use on You

Study Links

Open this lesson on Korean Ladder

<https://www.koreanladder.com/lesson.html?id=KOR-A1-HON-SUB-002>

Watch the full video on YouTube

<https://www.youtube.com/watch?v=GWxwY8mFi3o>

Visit [koreanladder.com](https://www.koreanladder.com) for all free lessons

<https://www.koreanladder.com>

Core Idea

Here's my real-life panic: I hear 뭐 드릴까요? at a café, and my brain only catches 뭐, like, what? What am I supposed to do?

And I don't want to accidentally answer in staff Korean, like I'm working there.

좋아요. 오늘의 핵심은 서비스 존댓말이에요. Staff use polite honorific questions toward customers.

그리고 정확히 말하면, 오늘은 두 가지가 섞여 있어요. 드릴까요는 드리다의 낮춤말, humble language, 이고 하시겠어요와 필요하세요는 높임 시가 들어간 질문이에요.

Conversation Snapshot

Speaker	Korean	Meaning
Hana	어서 오세요. 뭐 드릴까요? —	Welcome. What can I get you?
Junho	아이스 아메리카노 하나 주세요. —	One iced Americano, please.



Speaker	Korean	Meaning
Hana	봉투 필요하세요? —	Do you need a bag?
Junho	아니요, 괜찮아요. —	No, I'm okay.

Vocabulary & Useful Expressions

Word	Meaning	Example
서비스 존댓말 seobiseu jondaenmal	polite service speech	좋아요. 오늘의 핵심은 서비스 존댓말이에요. Staff use polite honorific questions toward customers.
드릴까요 + 하시겠어요 + 필요하세요 deurilkkayo + hasigesseoyo + piryohaseyo	humble offer + honorific questions	그리고 정확히 말하면, 오늘은 두 가지가 섞여 있어요. 드릴까요는 드리다의 낮춤말, humble language, 이고 하시겠어요와 필요하세요는 높임 시가 들어간 질문이에요.
직원 → 손님 jigwon → sonnim	staff to customer	맞아요. 드릴까요 is a service offer. The staff is the giver, and the customer receives.
드릴까요 = 제안 · 하시겠어요 = 행동 · 필요하세요 = 필요 deurilkkayo = 제안 · hasigesseoyo = haengdong · piryohaseyo = piryo	offer · action · need	Let me sort them. 드릴까요 is an offer, 하시겠어요 asks if I want to do something, and 필요하세요 asks if I need something.
대답은 간단하게 daedabeun gandanhage	Keep the answer simple.	맞아요. 상황에 따라 동사가 달라져요. But your answer can stay simple and polite.



Grammar / Structure Notes

서비스 존댓말

서비스 존댓말 — polite service speech

What staff say to customers

드릴까요 + 하시겠어요 + 필요하세요

드릴까요 + 하시겠어요 + 필요하세요 — humble offer + honorific questions

Not all are subject honorifics; all are common service Korean.

뭐 드릴까요?

뭐 드릴까요? — What can I get you?

Staff offers something to the customer.

뭐 드릴까요?

뭐 + 드릴 + 까요? — What can I get you?

첫 번째 문장부터 볼게요. 뭐 드릴까요? 이건 가게에서 정말 자주 들려요.

커피 드릴까요?

커피 + 드릴 + 까요? — Would you like coffee? / Can I get you coffee?

커피 드릴까요? means, Would you like coffee? or Can I get you coffee.

Pronunciation Loop

Phrase	How to practice
뭐 드릴까요?	deurilkkayo?
네, 주세요.	ne, juseyo.
아니요, 괜찮아요.	aniyo, gwaenchanayo.
네, 아이스 아메리카노 하나 주세요.	ne, aiseu amerikano hana juseyo.

Self-Check

- 1 Say 뭐 드릴까요 three times: slow, natural, then inside a short sentence.
- 2 Write one original sentence that was not in the video.
- 3 Rewatch the YouTube lesson and pause when the same pattern appears.

Related / Subsequent Studies



Lesson	Why study it next	Link
누구세요 Your First Honorific Questions	A1 Honorifics: compare 누구세요 with this lesson so the boundary becomes clearer.	Open lesson https://www.koreanladder.com/lesson.html?id=KOR-A1-HON-SUB-001
앉으세요 / 이쪽으로 오세요 -(으)세요로 웃어른께 권하기	A1 Honorifics: compare 앉으세요 / 이쪽으로 오세요 with this lesson so the boundary becomes clearer.	Open lesson https://www.koreanladder.com/lesson.html?id=KOR-A1-HON-SUB-003
-(으)시- Adding the Honorific Infix to Any Verb	B1 Honorifics: compare -(으)시- with this lesson so the boundary becomes clearer.	Open lesson https://www.koreanladder.com/lesson.html?id=KOR-B1-HON-SUB-002
Korean Honorifics 세요 and 께서	A2 Honorifics: compare Korean Honorifics with this lesson so the boundary becomes clearer.	Open lesson https://www.koreanladder.com/lesson.html?id=KOR-A2-HON-SUB-001

My Notes

Your ladder to fluent Korean. This PDF, the website, and the video lessons are free for personal study.